

TRANSPORT WORKERS UNION LOCAL 555

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES TWU555.ORG • 1341 W MOCKINGBIRD LANE STE 1050E DALLAS, TX 75247 • 1.800.595.7672

March 19, 2025

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Brothers and Sisters,

As communicated in our response to the Company's announcement of an "Upcoming Change in Clock Out Process at Kronos Time-clocks" dated March 10, 2025, we are actively seeking a remedy to this policy. Our options included a recall or clarification of the policy from the Company which aligns with our contractual rights and their responsibilities, or moving forward through legal counsel and/or a Group Grievance. Yesterday, a Group Grievance was filed on behalf of the members of TWU Local 555 seeking a cease and desist of this practice and for our members to be made whole in every way.

Until there is a remedy or settlement regarding this language, we reiterate that members who did not receive a meal period inform their Station Union Representative and their supervisor in advance of clocking out that:

- 1. a meal period was not received
- 2. a grievance will be filed

If management instructs the member to press "okay" and clock out anyway, make sure there is a witness, document the conversation, and file a grievance.

An additional Group Grievance was filed on behalf of the membership arguing that the Company is in violation of the contract by failing to include job duties on the work schedule bid. There have been numerous attempts to address the issue in good faith, and we have received assurances from the Company that the issue would be rectified.

It is our position, backed by the language in Article 6, Paragraph E stating, *"Job duty preferences will be indicated on the work schedule bid*," that the Company is in violation of the CBA and a remedy or settlement be sought through a Group Grievance.

We will continue to provide updates on the status of these grievances, if you have any questions, please reach out to your District Representative.

In Solidarity,

TWU Local 555 Executive Board